

Information Security Policy (Terms of Use)

1. Disclosure of information security policy

The information security policy disclosed hereunder shall cover the uses and protection of the information, contents, data and electronic files you browse, read and download on and from the website of the Eastern Region Branch, Bureau of National Health Insurance (NHIEB Website).

2. Information security and protection methods

The NHIEB has been equipped with the firewall, IDS, antivirus system and other related information security equipment and necessary security protection measures to prevent illegal web instruction, damage or data marauding. All data stored in the NHIEB Website are under excellent protection to ensure the security of your personal data and NHIEB Website information.

3. Data transfer and email policies of NHIEB Website

When you send an email to the NHIEB, please be noted that you emails are not encrypted by the NHIEB Website. If the emails contain sensitive information, e.g. your ROC Citizen ID Card number, please consider to send it to us by registered instead of emails.

4. Self-protection measures

Please keep your personal data and password properly. Do not disclose personal data, especially the passwords, to any third party to protect your rights and benefits.

5. Information security policy enquiry

Should have any doubts concerning the information security policy of the NHIEB, please feel free to contact us at [03-8332111](tel:03-8332111).